

Utilizing Conflict Conversations to Strengthen Understanding and Collaboration



**June 7, 2019
1:00-2:30 P.M.**

Audience: This training is designed for substance misuse prevention and problem gambling prevention staff and supervisors, coalition leaders and members, and others interested in prevention in Iowa.

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to Register:

[https://zoom.us/webinar/register/
WN_GH6OU5BtSoCNkUjt000htw](https://zoom.us/webinar/register/WN_GH6OU5BtSoCNkUjt000htw)

Certificates of Attendance will be available for those who register and participate.

CEUs have been applied for with the Iowa Board of Certification.

We are all living and working in a reality of VUCA, an environment that can be volatile, uncertain, complex and ambiguous. How does this apply to our work and working environment? It can mean the stakes are even higher. It can mean things that are natural parts of the working world get amplified: differences of opinion between colleagues; changes of direction in the field at large; stakeholders having a bad day and taking it out on you. Ensuring that you have strategies to navigate through, mitigate or even transform conflict are important. Important for any professional, but especially folks in leadership positions, whether a front line supervisor or executive director, coalition facilitator, meeting convener or team leader.

This webinar will provide you with an introduction to one approach to having “high stakes conversations.” This approach focuses on transforming conflict as an opportunity to create understanding and connection.

About the presenter: Deirde Danahar is a sought after consultant who has worked as an executive coach and an organizational consultant with clients that include non-profits, state systems, privately held companies and public health. She has experience specific to building capacity, coaching and training in substance misuse prevention and behavioral health.



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